



## SNOW AND ADVERSE WEATHER POLICY – Parents

The safety of our children, staff and the families who use Promises Nursery and Get Set is of the utmost importance to us. It is our policy to make every effort to remain open whenever possible. The decision to close the nursery either before or during the day will be made by the Manager/Owner. The Nursery/Get Set will only be closed if one or more of the following conditions apply:

1. Insufficient staff are able to come in to keep the nursery running safely.
2. Conditions on site are dangerous or health and safety cannot be maintained
3. Conditions are considered to be or are anticipated to later become too hazardous for travel.
  1. If bad weather/ snow is predicted we MAY make the decision to close the nursery the following day. In this situation, Parents will be contacted in advance either by phone, email or text. In addition we will post a message on Promises Facebook page and will endeavour to publish a message on our nursery website.
  2. If snow unexpectedly falls heavily overnight forcing the nursery to close and parents haven't been contacted in advance then we will post a message on our Facebook page and endeavour to place a message on our website and inform Peak FM of our closure.
  3. If the nursery remains open during bad weather conditions, we will aim to operate as normal for as long as possible. This will however depend upon; how many staff members are able to safely travel to work, the nursery building inside and outside is accessible and safe, and the temperature is suitable for the children when inside. We cannot and will not remain open unless the minimum correct adult: child ratio can be met. (as per the Statutory Framework set out by Ofsted, point 3.31) Therefore, if the nursery opens and only a certain number of staff members are able to work on this day we will operate a first come first serve basis. We will aim to contact other staff members from our wider team and our Bank Staff members, but we are not able to go over the required ratio number. If this situation happens, we will call families who are due in this day and explain the situation.
  4. If the nursery is open as normal and we have bad weather during the day, the Nursery Manager/Owner will have the final judgement on whether the nursery remains open for the day and for how long this might be. In their absence, the Deputy Managers will make this decision. The safety of everyone accessing the nursery is the most important thing, and if we feel parents need to start collecting their children in order to get home safely, phone calls will be made to all parents to inform them of our decision to close early.
  5. We will seek advice and follow in due course with Holmehall Primary School regarding their school closures. If the school is closed due to snow then it is likely that the nursery/Get set will be closed. Details of school closures can be found on the school website, Derbyshire County Council School closures or details through Peak FM.
  6. Staff members will be sent home in order of distance or personal circumstances, but only as and when ratio's are correct within the nursery.

Snow can be very exciting for the children and we like to be able to make these times fun for the children and incorporate learning opportunities. Most of the time travel and the operation of the nursery can remain normal, but we ask that all parents understand the need for safety when faced with bad weather. Please ensure your child is sent to nursery in suitable clothing and footwear.

We ask that parents please refer to their signed Terms and Conditions in regards to charges associated with our Adverse Weather policy.

**Reviewed September 2018**